



## Terms and Conditions

### 1. Introduction

Welcome to ATG Therapeutic Home and Health Retreat (“we,” “us,” or “our”). By accessing or using our website ([atgtherapeutichome.co.za](http://atgtherapeutichome.co.za)) and services, you agree to comply with and be bound by these Terms and Conditions. If you do not agree, please do not use our services.

### 2. Services

We provide wholistic wellness and health retreat services to individuals and businesses within South Africa. Services are subject to availability and may be updated or modified at any time.

### 3. Eligibility

To use our services, you must:

Be at least 18 years old or have parental/guardian consent if under 18.

Provide accurate, complete, and current information when required.

### 4. Payments & Pricing

All prices are in South African Rand (ZAR).

Payments must be made before services commence unless otherwise agreed.

We accept EFT only.

Non-payment may result in service suspension or cancellation.

### 5. Cancellations & Refunds

Cancellations: Clients must provide at least 48 hours’ notice for service cancellations prior to time of appointment.



**Refunds:** Refunds are only issued under specific circumstances (e.g., service failure, overpayment). No refunds for missed appointments or late cancellations.

**Rescheduling:** Appointments may be rescheduled with at least 48 hours' notice.

## 6. User Responsibilities

By using our services, you agree to:

Provide truthful information.

Use our services for lawful purposes only.

Not misuse, copy, or distribute our materials without permission.

## 7. Intellectual Property

All content, materials, and intellectual property on this website and provided services remain our property unless otherwise stated. Unauthorised reproduction or distribution is prohibited.

## 8. Liability & Disclaimers

We provide services as is without warranties of any kind.

We are not liable for indirect, incidental, or consequential damages.

Clients are responsible for ensuring they follow professional advice and safety recommendations.

## 9. Privacy & Data Protection

We comply with South Africa's POPIA (Protection of Personal Information Act).

Personal data collected is used solely for service provision and communication.

We do not sell or share your data with third parties without consent.

## 10. Third-Party Links & Services



Our website may contain links to third-party websites. We are not responsible for their content or policies. Use them at your own risk.

#### 11. Governing Law & Dispute Resolution

These Terms & Conditions are governed by South African law. Any disputes shall be resolved through mediation/arbitration before legal action.

#### 12. Changes to Terms

We reserve the right to update these Terms at any time. Changes will be posted on this page, and continued use of our services implies acceptance.

#### 13. Contact Information

For questions or concerns, please contact us at:

ATG Therapeutic Home & Health Retreat

Email: [info@atgtherapeutichome.co.za](mailto:info@atgtherapeutichome.co.za)

Phone: +27 82 642 5760